

Company's information		Date of the withdrawal application	
GOMEZ S.A. COMPLAINTS św. Mikołaja 1 62-080 Swadzim Poland		_____ _____	
ODSTAPIENIE.OD.UMOWY@GOMEZ.PL			
Customer's information (*- obligatory data)			
Name and surname*			
Postal address*			
Email address (optional)			
Telephone number (optional)			
Contract		Date of product(s) collection	
I hereby declare that I withdraw from the contract for the purchase of the goods listed below.		_____	
Contract details (including: order number, fiscal receipt number, invoice number, date of the contract)		Date of the contract	

Product(s)		Quantity	Reason for return – number (optional)
Reason for return			
① The product differs from the one on the picture ② Product is faulty/damaged ③ Delivery of a different product ④ Wrong size		⑤ Quality of the product ⑥ Unmatched fit ⑦ Delayed delivery ⑧ Other: _____	
Refunding money			
Dear Customer, if you did not pay for your order via a bank transfer and you do not agree to refund money to your bank account and/or if you do not provide us with the bank account number, we will refund your payment using the same method of payment as you used to pay for the order. Please note that for orders that have been paid for on delivery it equals with refunding money by postal transfer to your address.			
If you agree to transfer the refund to your bank account, please provide your bank account number:			
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Customer's signature			

Disclosure requirements

The administrator of your personal data is GOMEZ Spółka Akcyjna (GOMEZ Joint stock company)

2 Tomasz Drobniaka St. in Poznan (postcode: 60-693), Poland

KRS (the Register of Entrepreneurs of the National Court Register number) 0000934369 | VAT PL9721248769 | REGON number 302694351 registration files are stored by Polish District Court in Poznan – Nowe Miasto i Wilda in Poznań, VIIIth Commercial Department of National Court Register (Sąd Rejonowy Poznań - Nowe Miasto i Wilda w Poznaniu, Wydział VIII Gospodarczy - Krajowego Rejestru Sądowego) Share capital 100,000PLN, fully paid up

Providing the above personal data is required because, in accordance with your instruction, on the terms set out in the provisions of May 30, 2014, on consumer rights, as well as the tax ordinance, and art. 6 (1) (a) GDPR, we must fulfill the legal obligation incumbent on the data administrator. Your data will be stored for a period of 5 years from the end of the tax year in which the withdrawal from a distance contract took place. 5. Access to the Client's personal data is given to our employees and associates who are authorized to process personal data. Moreover, in certain situations, we may transmit the Client's personal data, e.g. in order to fulfill an obligation resulting from a legal provision or to perform legitimate interests pursued by the data administrator or by a third party. You have the right to request the administrator to access, correct, delete, or limit the processing of their personal data, as well as to object to the processing of their personal data. At any time, in each case, if you consider that our processing of your personal data violates your rights – you have the right to lodge a complaint with the supervisory body which is the President of the Office for Personal Data Protection with its seat at Stawki 2, 00-193 Warszawa. In case of questions, you can always contact our data protection officer at our physical address or at the email address: dataprotection@gomez.pl. Our data protection officer is Krystian Erens.

Detailed information on withdrawal from a contract concluded by a consumer or a natural person concluding a contract directly related to their business activity, if the content of this contract shows that it does not have a professional nature for that person resulting in particular from the subject of their business activity, made available on the basis of the provisions on the Central Register and Information on Economic Activity at distance and the processing of your personal data and your rights by Gomez for this purpose, are included in the Terms and Conditions and the Privacy Policy posted on our website gomez.pl.